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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I was a solid phone and internet customer both in a small business and as a homeowner of ATT for 30 years in San Francisco and progressively felt the service they provided was not responding to my modest needs. They said one thing and did another which I was constantly trying to correct and wasted hours of time in useless communication. We need competition from agile and local providers who step up with innovative solutions both on broadband, fiber data and phone. We need assurance that prices remain realistic for people like me without squeezing off the speeds and limiting access. Please dont kill innovation and nimble minded innovators like Sonic from competing with the behemoths.

Richard Escasany